

New Mobile Sales Manual

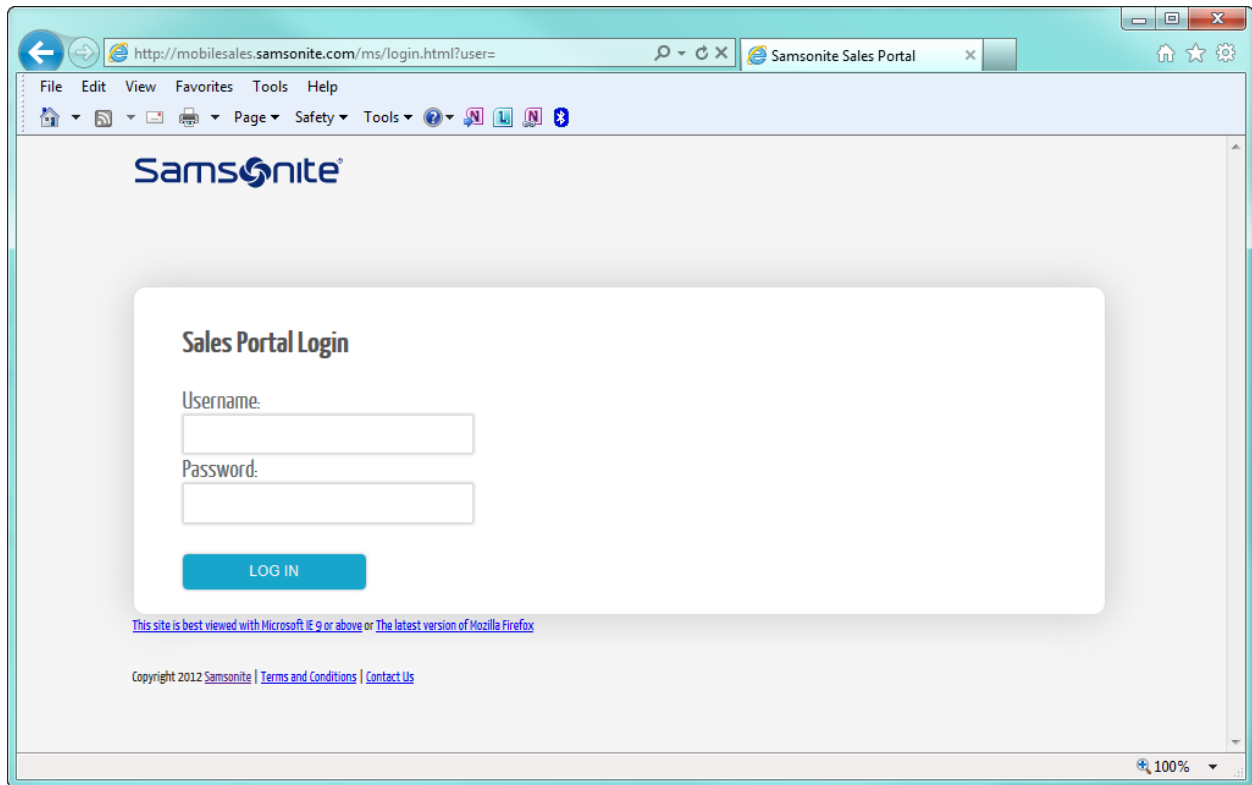
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Login

Go to <http://mobilesales.samsonite.com> , enter your User ID and Password and click LOG IN.

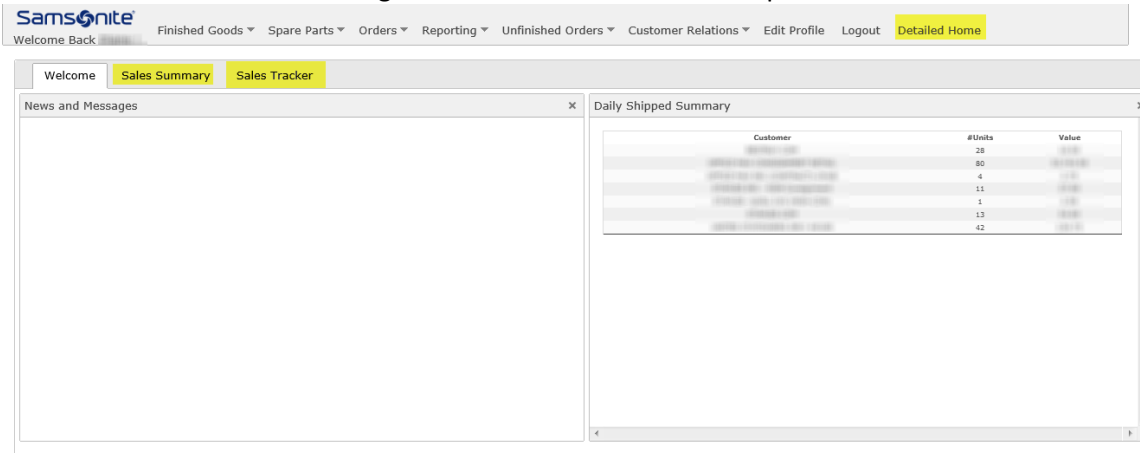
Note: This site is best viewed with Microsoft IE9 or above and the latest version of Firefox.



1. Home Page

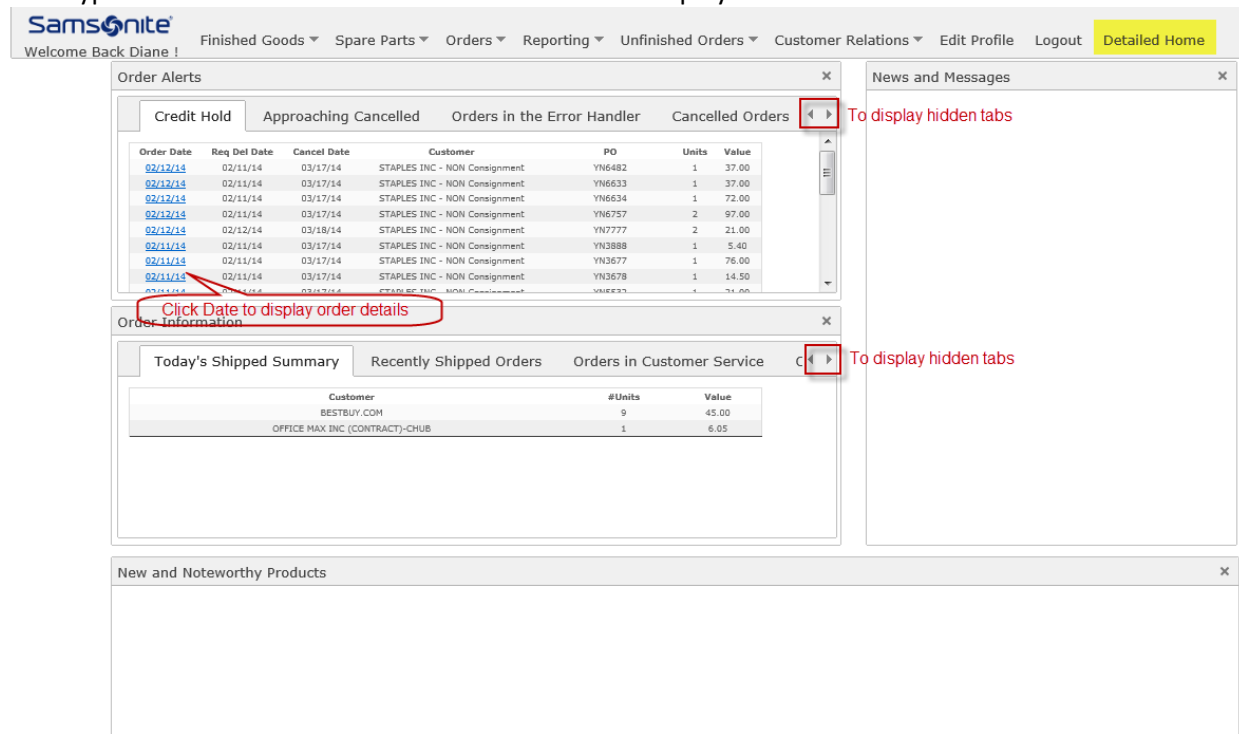
Home Page with Sales Summary

New Mobile Sales has alternative launch page based on roles. This Home page with sales summary is available to internal sales manager. Click on the tabs for Sales reports.



Detailed Home Page

For sales reps and external customers, home page shows order alerts and order information. Click the date hyperlink to view order detail. Click the arrow to display hidden tabs.



View order details: click the date to view order details. Please refer to [4.4 Order Detail Page](#).

2. Finished Goods

2.1. View Product and Product Detail


You will be able to locate product using any of the links under the Finished Goods category and to add product(s) to an order. You can also check product details including weights and measures, country of origin, sales history and return history.

The screenshot shows the Samsnite web application interface. At the top, there is a navigation bar with the Samsnite logo and a welcome message 'Welcome Back Jeff!'. Below this, there are several tabs: 'Finished Goods', 'Spare Parts', 'Orders', 'Reporting', 'Unfinished Orders', 'Customer Relations', 'Edit Profile', and 'Logout'. The 'Finished Goods' tab is selected, and a dropdown menu is open, showing options: 'Search Products', 'Browse Products', 'My Favorites', 'Recently Ordered', 'Frequently Ordered', and 'My Out of Stock Alerts'. Red callout boxes provide instructions for each option: 'Search Products' is for 'If you know SAP Material #, UPC/EAN or SKU.', 'Browse Products' is for 'If you know the name of the collection, or you want to browse collections by division.', 'My Favorites' is for 'If you have items added to your Favorites or My Out of Stock Alerts', and 'Recently Ordered' is for 'Add from order history'. Below the menu, there is a table with columns for date, material number, description, and price. The table contains several rows of data, including items like 'E SVC (ELI...', 'LUGGAGE REP', 'LUGGAGE', and 'WESTRIDGE MARKETING - EDI ONLY'. Below the table, there is an 'Order Information' section with tabs for 'Today's Shipped Summary', 'Recently Shipped Orders', and 'Orders in Customer Service'. At the bottom, there is a 'New and Noteworthy Products' section.

2.1.1. Search Products

Go to Finished Goods – Search Products. Select or enter search criterion and click Search button. Click Clear Button to reset all fields.

***Note: Inventory number shown here includes Plant 1001, 1005, 1007 and 1009.**

- Once products which meet the search criterion returned on the screen, check “Only show instock items” to display in stock items only.
- Click the Material Number hyperlink to view details of the product.
- The red underlined 0 indicate this product is currently out of stock. Click the 0 to set up a notification when the product becomes available in the warehouse.
- The SP column shows the number of spare parts of this product.
- Click the  sign to add this product to your favorite product list.

Click to show details about the product

Welcome Back Jeff ! Finished Goods Spare Parts Orders Reporting Unfinished Orders Customer Relations Edit Profile Logout

Division: Please Choose: Material Group: Please Choose: Model: Please Choose: Category: Please Choose: Segment: Please Choose: Construction: Please Choose: Color: Please Choose: UPC/EAN: SKU: SAP Material #: 48184 Description: Clear Search

Add Product to Order: [Add to New Order] View Order Total Value: Qty:

Only show instock items

This product is currently out of Stock. Click on the quantity to see when it is expected and to be notified when the product is available in the warehouse

Click to add product to your list of favorite products

Click to show details about the product

Click to show spare parts related to this product

Material	Grid	Color	UPC	WHL \$	SKU	Stock	Order	SP
(WINFIELD 2)SPINNER 75/28 EXP								
48184	1041	BLACK	043202509698	\$82.08		0	12	
48184	1101	BLUE SLATE	043202509704	\$82.08		0	12	
48184	1149	BUBBLE GUM PINK	043202558276	\$82.08		0	12	
48184	1153	BURGUNDY	043202509711	\$82.08		0	12	
48184	1267	DARK RED	043202509728	\$82.08		0	12	
48184	1541	METALLIC BLUE	043202509735	\$82.08		579	12	
48184	1542	METALLIC GREEN	043202558283	\$82.08		0	12	
48184	2646	METALLIC ORANGE	043202564703	\$82.08		0	12	
48184	1703	PLATINUM	043202564697	\$82.08		0	12	
48184	1717	PURPLE	043202557149	\$82.08		0	12	
48184	1776	SILVER	043202509742	\$82.08		1001	12	
48184	2575	SOLAR ROSE	043202509759	\$82.08		0	12	
48184	2824	TEAL	043202509766	\$82.08		0	12	

Enter the 5 digit Material number and then click Search.

2.1.2. Browse Products

Go to Finished Goods/ Browse Products and expand the category to show products of a collection.

Samsonte

Welcome Back Diane ! Finished Goods Spare Parts Orders Reporting Unfinished Orders Customer Relations Edit Profile Logout Detailed Home

American tourist

Black Label

BLACK LABEL BUSINESS

COSMOLITE BL

CUBELITE BL

FIRELITE BL

HOMMAGE III

SBL BUSINESS

Lacoste

Private Label

Samsonite

Add Product to Order: [Add to New Order] View Order Total Value: Qty:

Only show instock items [Export Excel](#) Please Choose: Get Selected Customer Pricing

Material	Grid	Color	UPC	WHL \$	SKU	Stock	Order	SP
(COSMOLITE BL-4899)SPINNER 55/20								
41203	1041	BLACK	043202439193	\$202.50		652	14	
41203	1090	BLUE	043202454882	\$202.50		0	14	
41203	1726	RED	043202439209	\$202.50		647	14	
41203	1776	SILVER	043202439216	\$202.50		387	14	
41203	1892	VIOLET	043202478819	\$202.50		1	14	
(COSMOLITE BL-4899)SPINNER 74/27								
41207	1041	BLACK	043202439254	\$247.50		924	13	
41207	1090	BLUE	043202454905	\$247.50		0	13	
41207	1726	RED	043202439261	\$247.50		698	13	
41207	1776	SILVER	043202439278	\$247.50		303	13	
41207	1892	VIOLET	043202478833	\$247.50		8	13	
(COSMOLITE BL-4899)SPINNER 85/32								
41208	1041	BLACK	043202439285	\$270.00		863	13	
41208	1090	BLUE	043202454912	\$270.00		0	13	
41208	1726	RED	043202439292	\$270.00		636	13	
41208	1776	SILVER	043202439308	\$270.00		788	13	
41208	1892	VIOLET	043202478840	\$270.00		0	13	

*Please note - Prices shown are generic prices. Customer specific pricing / discounts as well as realtime item availability will be determined when verifying the order in the check out process. High Sierra and Samsonite product must orders

2.1.3. View Special Customer Pricing

On the search result page, choose a customer from the list of your customers and click

[Get Selected Customer Pricing](#), if the customer is offered a special price on the items displayed, it will be updated.

Samsonte
Welcome Back Diane !

Finished Goods ▾ Spare Parts ▾ Orders ▾ Reporting ▾ Unfinished Orders ▾ Customer Relations ▾ Edit Profile Logout Detailed Home

Total Value: Qty:

Only show instock items

 1

Material	Grid	Color	UPC	WHL \$	SKU	Stock	Order	SP
(COSMOLITE BL-4899)SPINNER 55/20								
41203	1041	BLACK	043202439193					
41203	1090	BLUE	043202454882					
41203	1726	RED	043202439209					
41203	1776	SILVER	043202439216					
41203	1892	VIOLET	043202478819	\$202.50				
(COSMOLITE BL-4899)SPINNER 74/27								
41207	1041	BLACK	043202439254	\$247.50		924	0	13
41207	1090	BLUE	043202454905	\$247.50				
41207	1726	RED	043202439261	\$247.50				
41207	1776	SILVER	043202439278	\$247.50				
41207	1892	VIOLET	043202478833	\$247.50				
(COSMOLITE BL-4899)SPINNER 85/32								
41208	1041	BLACK	043202439285	\$270.00				
41208	1090	BLUE	043202454912	\$270.00				
41208	1726	RED	043202439292	\$270.00		636	0	13
41208	1776	SILVER	043202439308	\$270.00		788	0	13
41208	1892	VIOLET	043202478840	\$270.00		0	0	13

*Please note - Prices shown are generic prices. Customer specific pricing / discounts as well as realtime item availability will be determined when verifying the order in the check out process. High Sierra and Samsonte product must orders

2.1.4. My Favorites

Add Go to Finished Goods → My Favorites to view items on your favorite list or add product to an order. Please refer to [3.3 Add Product to My Favorites](#) for how to add products to Favorites.

Samsonte
Welcome Back Jeff !

Finished Goods ▾ Spare Parts ▾ Orders ▾ Reporting ▾ Unfinished Orders ▾ Customer Relations ▾ Edit Profile Logout

Total Value: Qty:

Only show instock items

Mater...	Grid	Color	UPC	WHL \$	SKU	Stock	Order	SP
(FIRELITE BL)FIRELITE BL SPINNER 55/20								
49957	1277	DEEP BLUE	043202524820	\$209.40		296	0	0

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2.1.5. Recently Ordered, Frequently ordered and Top Sellers

Items on these pages are populated based on order history. You can view product details or add them to an order.

The screenshot shows the Samsone website interface. The navigation menu includes: Finished Goods, Spare Parts, Orders, Reporting, Unfinished Orders, Customer Relations, Edit Profile, Logout, and Detailed Home. The 'Recently Ordered' menu item is highlighted in yellow. Below the menu, there is a search bar and a table of products. The table has columns for Material, Grid, Color, UPC, WHL \$, SKU, Stock, Order, and SP. The products listed include PINNER 25, (MOBILE OFFICES-2370)Business Case with Wheels, (HERITAGE OFFICEDEPOT-5205)COMPUTER TOTE DBL/GST WH, (HERITAGE OFFICEDEPOT-5205)COMPUTER TOTE SGL/GST A FRAME, (HERITAGE STAPLES-5204)COMPUTER CS DBL GST EXP TOP ZIP, (HERITAGE OFFICE MAX-5203)COMPUTER CS TPL GST WH, (HERITAGE STAPLES-5204)COMPUTER CS DBL GST WH, (HERITAGE OFFICEDEPOT-5205)BIFOLD IPAD HOLDER, and (SAMS BRANDED ACCES-5283)3 DIAL TVL SENTRY COMB LOCK.

Material	Grid	Color	UPC	WHL \$	SKU	Stock	Order	SP	
PINNER 25									
43862	1041	BLACK	043202469367	\$91.20		0	0	6	+
43862	1174	CHARCOAL	043202469374	\$91.20		237	0	6	+
(MOBILE OFFICES-2370)Business Case with Wheels									
11021	1041	BLACK	043202130175	\$65.00	198111269	2224	0	17	+
11020	1041	BLACK	043202130182	\$52.75	198111465	323	0	17	+
(HERITAGE OFFICEDEPOT-5205)COMPUTER TOTE DBL/GST WH									
44080	1041	BLACK	043202581922	\$27.58	938595	358	0	0	+
(HERITAGE OFFICEDEPOT-5205)COMPUTER TOTE SGL/GST A FRAME									
44081	1568	MIX	043202581939	\$13.05	938610	398	0	0	+
(HERITAGE STAPLES-5204)COMPUTER CS DBL GST EXP TOP ZIP									
932925	0		043202581861	\$0.00		0	0	0	+
(HERITAGE OFFICE MAX-5203)COMPUTER CS TPL GST WH									
934445	0		043202581878	\$0.00		0	0	0	+
(HERITAGE STAPLES-5204)COMPUTER CS DBL GST WH									
934865	0		043202581885	\$0.00		0	0	0	+
(HERITAGE OFFICEDEPOT-5205)BIFOLD IPAD HOLDER									
962110	0		043202581908	\$0.00		0	0	0	+
(SAMS BRANDED ACCES-5283)3 DIAL TVL SENTRY COMB LOCK									
44703	1041	BLACK	043202474835	\$10.00		7877	0	0	+

*Please note - Prices shown are generic prices. Customer specific pricing / discounts as well as realtime item availability will be determined when verifying the order in the check out process. High Sierra and Samsone product must be submitted on separate orders

2.1.6. My out of Stock Alerts

To check all your out of stock alerts, go to Finished Goods> My Out of Stock Alerts. You can add product from this page to your order when the item is in stock.

The screenshot shows the 'My Out of Stock Alerts' page. It features a search bar and a table of products. The table has columns for Material, Grid, Color, UPC, WHL \$, SKU, Stock, Order, and SP. The product listed is (COSMOLITE BL-4899)SPINNER 74/27.

Material	Grid	Color	UPC	WHL \$	SKU	Stock	Order	SP	
(COSMOLITE BL-4899)SPINNER 74/27									
41207	1090	BLUE	043202454905	\$247.50		0	0	10	+

2.2. Product Detail

The Material Number serves as a hyperlink and leads product detail page:

Total Value: Qty:

Only show instock items

Mater...	Grid	Color	UPC	WHL \$	SKU	Stock	Order	SP
(FIRELITE BL) FIRELITE BL SPINNER 55/20								
49957	1174	CHARCOAL	043202524806	\$209.40		97	0 0	+
49957	1198	CHILI RED	043202524813	\$209.40		284	0 0	+
49957	1277	DEEP BLUE	043202524820	\$209.40		333	0 0	+
49957	1627	OFF WHITE	043202524837	\$209.40		266	0 0	+
(FIRELITE BL) FIRELITE BL SPINNER 69/25								
49958	1174	CHARCOAL	043202524844	\$0.00		0	0 0	+
49958	1198	CHILI RED	043202524851	\$0.00		0	0 0	+
49958	1277	DEEP BLUE	043202524868	\$0.00		0	0 0	+
49958	1627	OFF WHITE	043202524875	\$0.00		0	0 0	+
(FIRELITE BL) FIRELITE BL SPINNER 75/28								
49959	1174	CHARCOAL	043202524882	\$254.00		418	0 0	+
49959	Click to show details about the product		043202524899	\$254.00		344	0 0	+
49959	1277	DEEP BLUE	043202524905	\$254.00		365	0 0	+
49959	1627	OFF WHITE	043202524912	\$254.00		289	0 0	+
(FIRELITE BL) FIRELITE BL SPINNER 81/30								
54537	1174	CHARCOAL	043202561764	\$277.00		522	0 0	+
54537	1198	CHILI RED	043202561771	\$277.00		691	0 0	+
54537	1277	DEEP BLUE	043202561788	\$277.00		418	0 0	+
54537	1627	OFF WHITE	043202561795	\$277.00		504	0 0	+

*Please note - Prices shown are generic prices. Customer specific pricing / discounts as well as realtime item availability will be determined when verifying the order in the check out process. High Sierra and Samsonite product must be submitted on separate orders

Click on different tab to view details. Click Back button to go back to the previous page. Inbound Stock is on the last tab.

[Back](#)


[Attributes](#)
[Weights and Measures](#)
[Features](#)
[Additional Media](#)
[Available Colors](#)
[Images](#)
[Sales Hist](#)

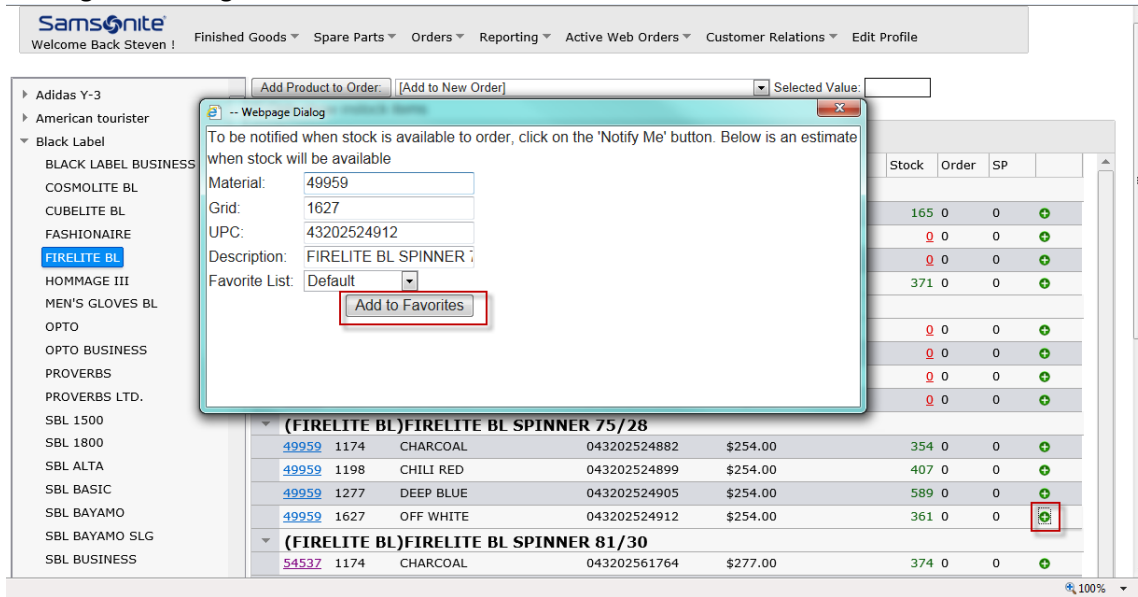
Material:	49957	FIRELITE BL SPINNER 55/20
Division:	08	Black Label
Material Group:	1274	FIRELITE BL
Country of Origin:	HU	Hungary

Model	065	Spinner
Category	001	TRAVEL
Segment	004	FORMAL
Construction Type	001	HARDSIDE
Model Group	112	Luggage

No Photo Available

2.3. Add Product to My Favorites

From either Search Products or Browse Products page, you can add a product to your Favorite List by clicking the  sign. Click the Add to Favorite button to add to the default favorites list.



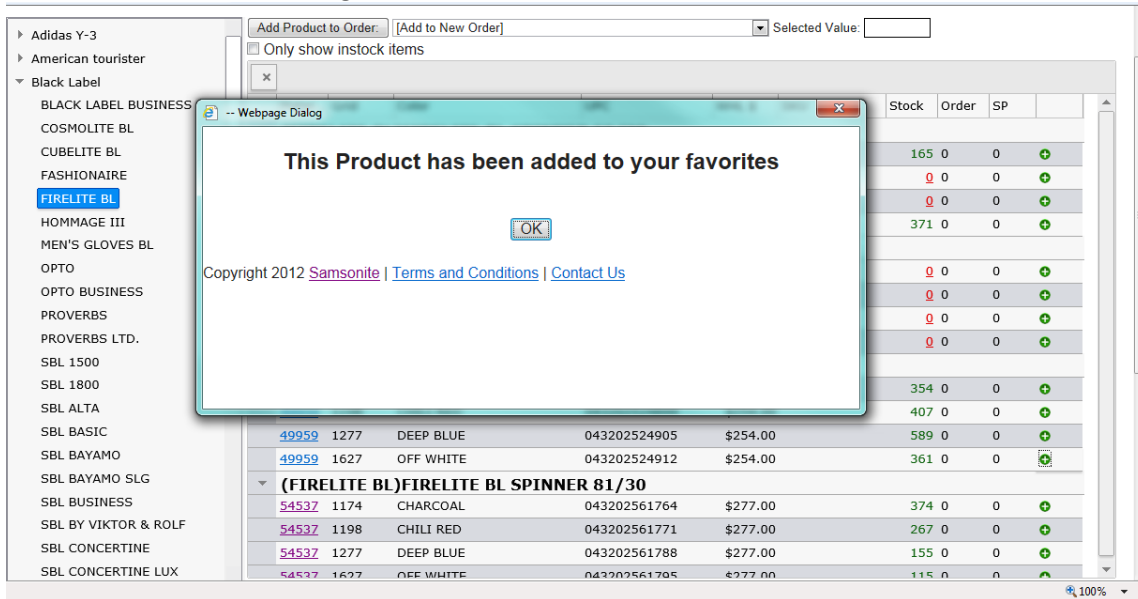
The screenshot shows the Samsonite website interface. A 'Webpage Dialog' box is open, displaying the following information:

- Material: 49959
- Grid: 1627
- UPC: 43202524912
- Description: FIRELITE BL SPINNER
- Favorite List: Default

An 'Add to Favorites' button is highlighted with a red box. In the background, a product table is visible with columns for Stock, Order, and SP. The table includes several rows of product data, with the 'OFF WHITE' row (Material: 49959, Grid: 1627) having a plus sign icon in the SP column, which is also highlighted with a red box.

Material	Grid	Color	Price	Stock	Order	SP
49959	1174	CHARCOAL	\$254.00	354	0	0
49959	1198	CHILI RED	\$254.00	407	0	0
49959	1277	DEEP BLUE	\$254.00	589	0	0
49959	1627	OFF WHITE	\$254.00	361	0	0
54537	1174	CHARCOAL	\$277.00	374	0	0

Click OK to dismiss the dialog box.



The screenshot shows the same Samsonite website interface. The 'Webpage Dialog' box now displays the following message:

This Product has been added to your favorites

Below the message is an 'OK' button. At the bottom of the dialog, there is a copyright notice: Copyright 2012 Samsonite | [Terms and Conditions](#) | [Contact Us](#).

The background product table is still visible, showing the same data as in the previous screenshot.

Material	Grid	Color	Price	Stock	Order	SP
49959	1277	DEEP BLUE	\$254.00	589	0	0
49959	1627	OFF WHITE	\$254.00	361	0	0
54537	1174	CHARCOAL	\$277.00	374	0	0
54537	1198	CHILI RED	\$277.00	267	0	0
54537	1277	DEEP BLUE	\$277.00	155	0	0
54537	1627	OFF WHITE	\$277.00	115	0	0

You can create a new favorite list:

The screenshot shows the Samsnite web application interface. A 'Webpage Dialog' is open, prompting the user to add a product to their favorites list. The dialog contains the following information:

- Material: 49957
- Grid: 1174
- UPC: 43202524806
- Description: FIRELITE BL SPINNER
- Favorite List: A dropdown menu is open, showing 'Default' and 'Create New... Favorites'. A red arrow points to 'Create New... Favorites'.

The background shows a table of products with columns for Stock, Order, and SP. The table contains the following data:

Material	Grid	Description	UPC	Price	Stock	Order	SP
192	0 0						
885	0 0						
665	0 0						
300	0 0						
466	0 0						
1481	0 0						
1589	0 0						
1001	0 0						
526	0 0						
1428	0 0						
54537	1277	DEEP BLUE	043202561788	\$277.00	1521	0 0	
54537	1627	OFF WHITE	043202561795	\$277.00	502	0 0	

*Please note - Prices shown are generic prices. Customer specific pricing / discounts as well as realtime item availability will be determined when verifying the order in the check out process. High Sierra and Samsnite product must I

Enter the name for the new favorite list and click Add to Favorites to finish.

The screenshot shows the 'Webpage Dialog' with the following information:

- Material: 52507
- Grid: 1139
- UPC: 737618300313
- Description: WHEELED TT-BROWN
- Favorite List: A dropdown menu is open, showing 'Create New...'. Below the dropdown is an empty text input field for the new favorite list name.
- At the bottom of the dialog is an 'Add to Favorites' button.

2.4. Set Up My out of Stock Alerts

When the stock is 0, you can set up an Out of Stock Alert. Click the underlined red 0 to add.

Total Value: Qty:

Only show instock items

Material	Grid	Color	UPC	WHL \$	SKU	Stock	Order	SP	
(COSMOLITE BL-4899)SPINNER 55/20									
41203	1041	BLACK	043202439193	\$202.50		652	0 14		
41203	1090	BLUE	043202454882	\$202.50		<u>0</u>	0 14		
41203	1726	RED	043202439209	\$202.50		647	0 14		
41203	1776	SILVER	043202439216	\$202.50		387	0 14		
41203	1892	VIOLET	043202478819	\$202.50		1	0 14		
(COSMOLITE BL-4899)SPINNER 74/27									
41207	1041	BLACK	043202439254	\$247.50		924	0 13		
41207	1090	BLUE	043202454905	\$247.50		<u>0</u>	0 13		
41207	1726	RED	043202439261	\$247.50		698	0 13		
41207	1776	SILVER	043202439278	\$247.50		303	0 13		
41207	1892	VIOLET	043202478833	\$247.50		8	0 13		
(COSMOLITE BL-4899)SPINNER 85/32									
41208	1041	BLACK	043202439285	\$270.00		863	0 13		
41208	1090	BLUE	043202454912	\$270.00		<u>0</u>	0 13		
41208	1726	RED	043202439292	\$270.00		636	0 13		
41208	1776	SILVER	043202439308	\$270.00		788	0 13		
41208	1892	VIOLET	043202478840	\$270.00		<u>0</u>	0 13		

Click Notify Me to proceed.

This dialog box also shows Expected Inbound orders. This section could be blank.

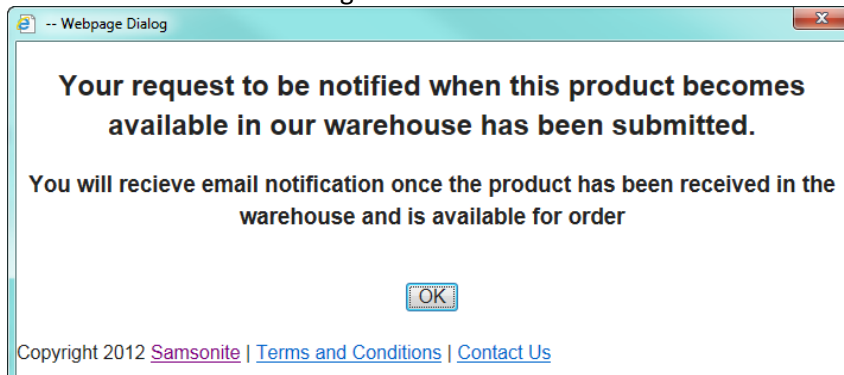
Webpage Dialog

To be notified when stock is available to order, click on the 'Notify Me' button. Below is an estimate when stock will be available

Material:
 Grid:
 UPC:
 Description:

Expected Inbound Stock					
PO	Line	Sch Line	Exp Delivery date	PO Qty	Open Qty
4500161812	000010	0002	08/09/2013	155	155
4500163852	000010	0001	08/16/2013	30	30
4500170199	000010	0001	10/11/2013	225	225
4500172458	000010	0001	11/08/2013	130	130
4500177688	000010	0001	12/13/2013	200	200
4500155563	000010	0007	08/09/2013	125	125
4500155564	000010	0004	08/23/2013	200	200
4500160528	000010	0002	08/09/2013	75	75
4500161812	000010	0002	09/03/2013	225	225
4500161812	000010	0003	09/03/2013	45	45
4500163852	000010	0002	09/20/2013	155	155

Click OK to dismiss the dialog box.



You can go to Finished Goods → My out of Stock Alert to view items or add to order.

The screenshot shows the Samsonite website interface. The top navigation bar includes the Samsonite logo, a welcome message "Welcome Back Jeff!", and several menu items: Finished Goods, Spare Parts, Orders, Reporting, Unfinished Orders, Customer Relations, Edit Profile, and Logout. A dropdown menu is open under "Finished Goods", listing options like Search Products, Browse Products, My Favorites, Recently Ordered, Frequently Ordered, Top Sellers, and My Out of Stock Alerts. Below the navigation, there are input fields for "[Add to New Order]", "View Order", "Total Value", and "Qty". There are also buttons for "Export Excel" and "Get Selected Customer Pricing". A table displays product information:

Color	UPC	WHL \$	SKU	Stock	Order	SP	
-4617)Upright expandable 59/21							
37389	1041	BLACK	049845155261	\$21.20	0	0	+

3. Spare Parts

3.1. Search for Parts

Samsonite
Welcome Back Racquel !

Spare Parts ▾ Orders ▾ Unfinished Orders Edit Profile Logout

Order Alerts

Credit Hold Approve

Order Date Req D

Search By Finished Good *If you have the Material Group number from the interior tag of the case*

Browse By Material Group *If you know the name of the specific line you are looking for*

Search by Spare Part *If you have a specific part number, SKU or Material Group number to look up.*

My Favorites *When you have items added to your Favorites*

Recently Ordered

Frequently Ordered

Top Sellers

My Out of Stock Alerts

Order Information

Today's Shipped Summary Recently Shipped Orders Orders in Customer Service C ▾

Customer	#Units	Value
One Time Customer - SAS / No R	14	38.50
One Time Customer - SAS / With	41	7.50

New and Noteworthy Products

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On “Search By Finished Good” page, you can narrow down collection by choosing Spare Part Type, Division, Material Group etc. or enter Material number/ Material group number to search.

Samsonite
Welcome Back Racquel !

Spare Parts ▾ Orders ▾ Unfinished Orders Edit Profile Logout

Add Product to Order: [Add to New Order] View Order Selected Value: Qty:

Only show instock items

FGMaterialGroupDescr x SPMaterialGroupDescr x

Image	Material	Product Description	Color	Sku	WHL \$	Stock	Order	FG
LIFT								
wheeling handles								

Spare Part Type: All Types ▾

Division: Please Choose: ▾

Material Group: Please Choose: ▾

Model: Please Choose: ▾

Category: Please Choose: ▾

Segment: Please Choose: ▾

Construction: Please Choose: ▾

UPC/EAN:

SAP FG Material #: *Enter the 5 digit Material Number of a Finished Good and click Search*

SAP FG Material Group: *Enter the 4 digit Material Group Number of a Finished Good and click Search*

FG Description:

Clear Search

Available parts will show on the right. Grouped by Collection Name and spare part material group

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On “Browse by Material Group” page, expand to look for the collection.

The screenshot shows the Samsnite website interface. At the top, there is a navigation bar with the Samsnite logo and user information: "Welcome Back Racquel!". Below this, there are links for "Spare Parts", "Orders", "Unfinished Orders", "Edit Profile", and "Logout".

The main content area is titled "Browse by Material Group". On the left, there is a sidebar menu with a tree structure:

- American tourister
- Black Label
 - COSMOLITE BL** (highlighted)
 - HOMMAGE III
 - OPTO
 - SBL ALTA
 - SBL BY VIKTOR & ROLF
 - SBL SEVRUGA
 - SCOPE LUGGAGE
 - VINTAGE BAGS
 - VINTAGE HS
 - VINTAGE LUGGAGE
 - X'LITE
- High Sierra
- Samsonite
- Timberland

The main table area has a header with columns: Image, Material, Product Description, Color, Sku, WHL \$, Stock, Order, FG. Below the header, the "COSMOLITE BL" group is expanded to show a list of sub-categories, each with a right-pointing arrow:

- wheeling handles
- hinges & hinge parts
- bumpers & studs
- wheels
- carry handle & parts
- wheeling handle fix
- rivet & screw cover

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On “Search by Spare Part” page, enter search keyword to locate products. Use the link “How To Identify Product” to learn using the information found on label.

The screenshot shows the Samsnite website interface for the "Search by Spare Part" page. At the top, there is a navigation bar with the Samsnite logo and user information: "Welcome Back Jeff!". Below this, there are links for "Finished Goods", "Spare Parts", "Orders", "Reporting", "Unfinished Orders", "Customer Relations", "Edit Profile", and "Logout".

The main content area is titled "Search by Spare Part". On the left, there is a search form with the following fields:

- Spare Part Type (dropdown menu)
- SAP Spare Part Material # (text input)
- SKU (text input)
- FG Material Group # (text input) - A red callout bubble points to this field with the text "4 digit MG number".
- Description (text input)

 Below the form are "Clear" and "Search" buttons. A link "How To Identify Product" is highlighted in yellow.

The main table area is empty, displaying "No data to display".


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From any of the three pages above, you will be able to view a list of qualified parts:

Add Product to Order: [Add to New Order] [View Order] Selected Value: Qty:

Only show instock items

FGMaterialGroupDescr x SPMaterialGroupDescr x

Image	Material	Product Description	Color	Sku	WHL \$	Stock	Order	FG
LIFT								
wheeling handles								
	1032390	28.25 PUL HNDL BLK/SILV MG5221	BLACK/SILVER			297	0	+
					Cost \$18.00			


Expand the group by clicking the arrow.

Number of Finished Goods products this part goes to

Click the Part Number Link to view details

Add to Favorites

Click the thumbnail to enlarge the picture



Click anywhere outside of the picture to hide the enlarged picture

Product Image

You will find the information on the page above:

- Part Number – when clicking on the part #, a screen will appear allowing you to choose to see the weights and measurements of this part.

Samsonite
Welcome Back Racquel ! Spare Parts Orders Unfinished Orders Edit Profile Logout


Click Back to go back to the previous page

Click on different tap to view information.

Back

Attributes Weights and Measures Additional Media Images

Material:	1031203	18.5 PUL HNDL BLK/SILV MG4899
Division:	16	Spare parts
Material Group:	0312	wheeling handles
Country of Origin:		
Model:	073	Comm Spare Part
Category:	005	OTHER
Segment:	999	UNDEFINED
Construction Type:		
Model Group:		



American touristier

Black Label

COSMOLITE BL

HOMMAGE III

OPTO

SBL ALTA

SBL BY VIKTOR & ROLF

SBL SEVRUGA

SCOPE LUGGAGE

VINTAGE BAGS

VINTAGE HS

VINTAGE LUGGAGE

X'LITE

High Sierra

Samsonite

Timberland

- Description of the Part
- Color of the Part
- Cost of the Part
- Quantity in Stock
- Number of Finished Goods products this part goes to (when clicking on this number, a separate box will populate the screen showing you the different products that the part fits)

Spare Parts Where Used List						
Material	Grid	Description	Color	SKU	UPC	Image
18565	1041	(X'ION 2)UPRIGHT 50/18	BLACK	V03009150	043202298929	
18565	1758	(X'ION 2)UPRIGHT 50/18	ROYAL BLUE	V03001150	043202298936	
18565	1776	(X'ION 2)UPRIGHT 50/18	SILVER	V03025150	043202298943	
18566	1041	(X'ION 2)UPRIGHT 55/20 (EXP.)	BLACK	V03009155	043202298950	
18566	1758	(X'ION 2)UPRIGHT 55/20 (EXP.)	ROYAL BLUE	V03001155	043202298967	
18566	1776	(X'ION 2)UPRIGHT 55/20 (EXP.)	SILVER	V03025155	043202298974	
18567	1041	(X'ION 2)UPRIGHT 61/22 (EXP.)	BLACK	V03009161	043202298981	
18567	1758	(X'ION 2)UPRIGHT 61/22 (EXP.)	ROYAL BLUE	V03001161	043202298998	
18567	1776	(X'ION 2)UPRIGHT 61/22 (EXP.)	SILVER	V03025161	043202299001	

To add parts to an order:


Enter the desired order qty for each of the part, and then click “Add Product to Order”. If you already have an “Unfinished Order” to add to, use the drop-down list.

Click to add selected parts to an order.

Add Product to Order: [Add to New Order] View Order Selected Value: 36.00 Qty: 2

Only show instock items

FGMaterialGroupDescr x SPMaterialGroupDescr x

Image	Material	Product Description	Color
LIFT			
wheeling handles			
	1032390	28.25 PUL HNDL BLK/SILV MG5221	BLACK/SILVER
			297
		\$18.00	1

Use the drop down to choose a unfinished order to add to.
OR
Add selected parts to a New order.

Qty to order.
Click the 0 to enter qty to order

For more information about “Unfinished Order”, please go to [5. Unfinished Order.](#)


3.2. Recently Ordered, Frequently Ordered and Top Sellers

The screenshot shows the Samsonite website interface. At the top, there is a navigation bar with the Samsonite logo and the text "Welcome Back Racquel!". Below this, there are several tabs: "Spare Parts", "Orders", "Unfinished Orders", "Edit Profile", and "Logout". A dropdown menu is open under "Spare Parts", showing options: "Search By Finished Good", "Browse By Material Group", "Search by Spare Part", "My Favorites", "Recently Ordered", "Frequently Ordered", "Top Sellers", and "My Out of Stock Alerts". The "Recently Ordered" option is highlighted in yellow. Below the menu, there is a search bar with "Add Product to Order:" and "Add" buttons, and a "View Order" button. There are also input fields for "Selected Value:" and "Qty:". The main content area is a table with columns: "Image", "Material", "Color", "Sku", "WHL \$", "Stock", "Order", and "FG". The table is divided into sections: "SAS parts", "wheels", "NEW SILHOUETTE", "wheels", "CACHET", and "MOBILITY". A specific product is highlighted in the "wheels" section under "NEW SILHOUETTE":

Image	Material	Color	Sku	WHL \$	Stock	Order	FG
	1101267 1101267	BLACK	428	\$10.00	1556	48	+

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3.3. My Favorites and My Out of Stock Alerts

You can add a product to your Favorite List by clicking the  sign.

The screenshot shows a "Webpage Dialog" window titled "-- Webpage Dialog". The dialog contains the following text and form elements:


To add a product to your favorites list, please complete the below data.

Material:

Grid:

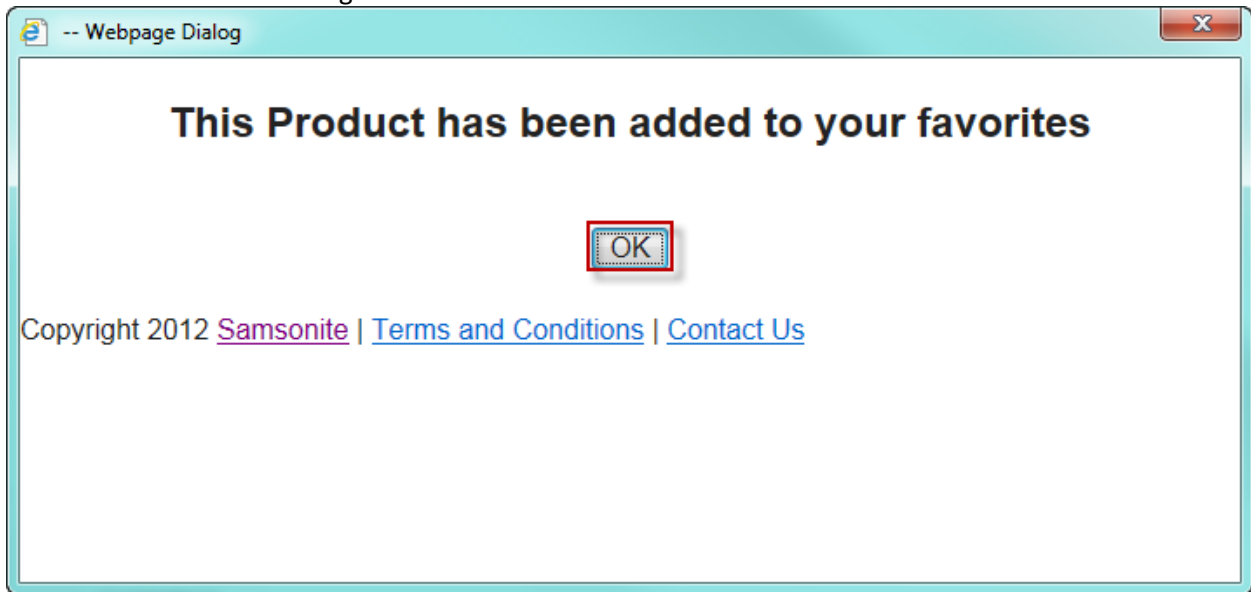
UPC:

Description:

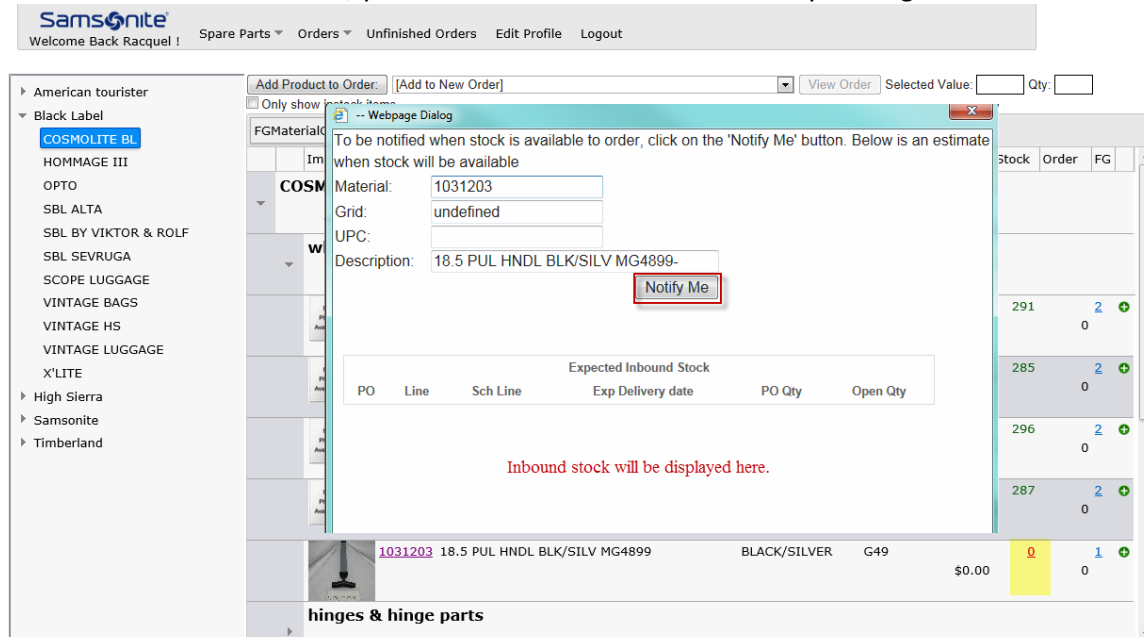
Favorite List: 

You can choose to add to the Default favorite list, or use the drop-down to create your own favorite list.

Click OK to dismiss the dialog box.

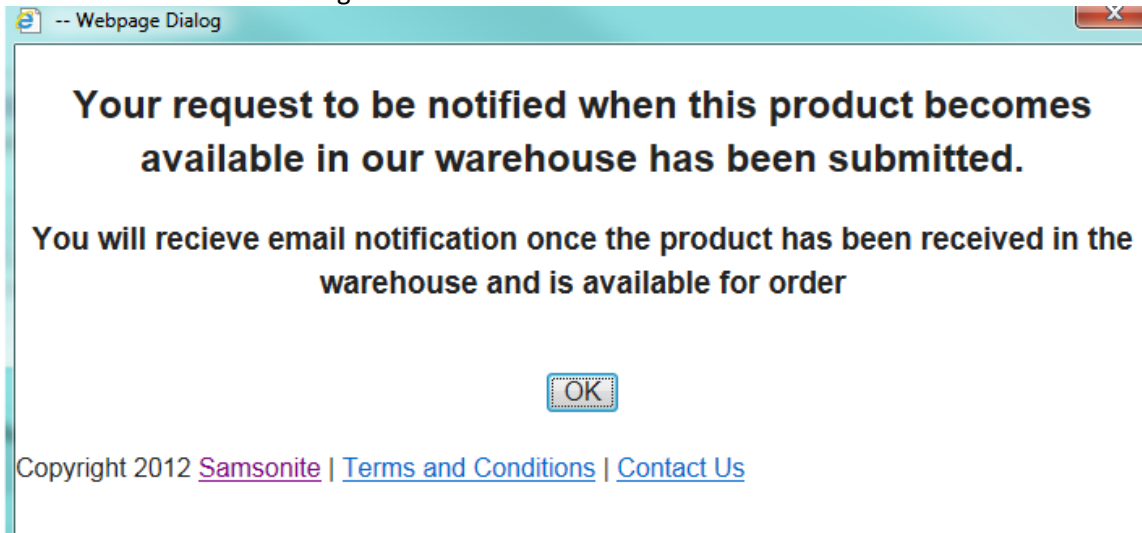


When an item is out of stock, you can add an "Out of Stock Alert" by clicking the red 0.

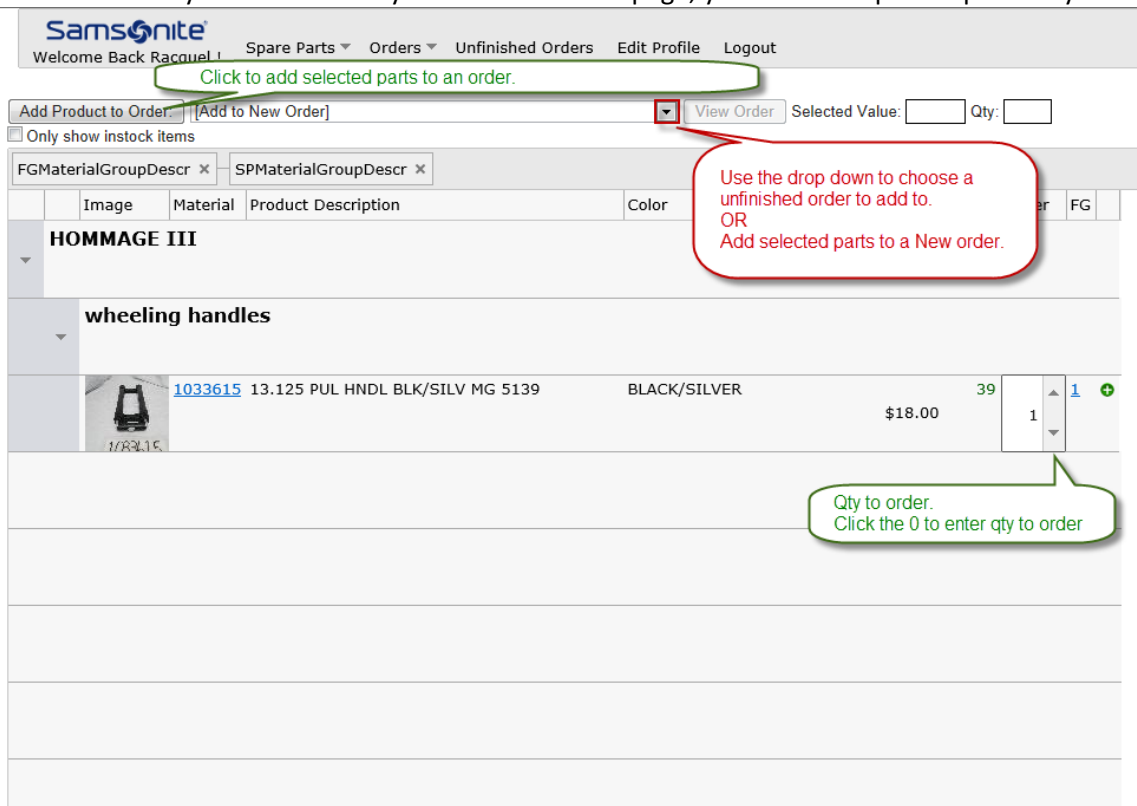


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Click OK to dismiss the dialog.



From either “My Favorite” or “My out of stock alert” page, you can add a part or parts to your order.



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4. Orders

4.1. Search Order

Provide criterion such as Sold to or Order Date to pull qualified orders.

Samsonte
Welcome Back Diane !

Finished Goods ▾ Spare Parts ▾ **Orders ▾** Reporting ▾ Unfinished Orders ▾ Customer Relations ▾ Edit Profile Logout Detailed Home

Search ▾
Standard
POE
Lists
Spare Parts
Credits
Returns
Consignment
Samples
All Order Types

Search Standard O
Export Standard Report | Export Material Rep

Sold To Name ▾ ×

PO	Sales Ord	Ship To	Ship To City	State	Shij	Ord Date	Cancel	Req Ship	Shipped	Type	PO Type	Value
No data to display												

Total Value of Orders: .00 Requested Qty: 0 Confirmed Qty: 0 Delivered Qty: 0

Order Date = ▾ TO

Cancel Date = ▾ TO

PO

PO Type ▾

Sales Order

Delivery Blocked

Clear Search

Go to the Delivery tap to search by Delivery number, Tracking #, invoice number etc to locate an order.

Samsonte
Welcome Back Jeff !

Finished Goods ▾ Spare Parts ▾ **Orders ▾** Reporting ▾ Unfinished Orders ▾ Customer Relations ▾ Edit Profile Logout

Sales **Delivery**

Sold To Name ▾ ×

PO	Ship Name	Ord Date	Cancel	Req Ship	Shipped	Sales Ord	Type	PO Type	Value	Req Qty	Conf
No data to display											

Total Value of Orders: .00 Requested Qty: 0 Confirmed Qty: 0 Delivered Qty: 0

Ship Date = ▾ TO

Delivery

Shipment

Invoice

BOL

Pro

Tracking #

UCC

Clear Search

Export to Excel

4.2. Lists of Orders

Browse orders by certain predefined criterion such as ordered in last 3 days, shipped in 3 days etc. To view order details, please refer to [5.5 Order Detail Page](#).

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Export reports to excel format
[Export Standard Report](#) | [Export Material Report](#) | [Export Tracking Report](#)

Total Value of Orders: 22908.2 Requested Qty: 1160 Confirmed Qty: 1160 Delivered Qty: 1160

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List of order also shows orders by status:

Date	Req Del Date	Cancel Date	Customer			
4/14	03/05/14	06/02/14	CITIES LEATHER COMPANY			
4/14	03/05/14	06/02/14	CITIES LEATHER COMPANY	0304-03	3	35
9/14	02/20/14	03/20/14	RON ROSEN	7410	73	4,09
1/13	06/11/13	12/08/13	MARKS LUGGAGE SVC (ELISA L.L.C	32946	0	
9/13	05/30/13	11/26/13	MARKS LUGGAGE SVC (ELISA L.L.C	32725	0	
1/13	02/11/13	08/10/13	ATLANTA LUGGAGE REP	21113	0	
6/11	08/26/11	10/26/11	ABC LUGGAGE	826-ABC LUGGAGE	12	1,1
5/09	01/15/09	04/15/09	GEARLABS.COM	13566	0	

4.3. Create Order by Order Type

Go to Orders> Create Order and choose order type.

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Click  and then choose from the Customer List to fill out Sold To Information and Ship To Information.

Enter PO number to identify this order. Choose Shipping Condition and fill out other fields and Save.

Note:

*Ship Date will be automatically populate to be 48 hours after the order is placed.
Cancel Date will be 60 business days since the Ship Date.*

You can change the default value for Ship Date and Cancel Date.

Create Finished Goods Order

Shows the order type. Keep in mind that you can not mix different order types.

When air shipping condition is chosen, please choose billing option.

When Third Party Account is chosen, please provide TRD Account #.

Click Save and then start adding products to order.

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Click Save and the page will be redirected to “Browse Products” page.

Expand the Division to locate product to add, enter order qty and click Add Product to Order button. . If you have multiple unfinished orders, you can also add the product to other order listed or add to a new order.

Add Product to Order: Finished Goods-02/24/2014:OFFICE MAX (CONTRACT) - DROP S PO:po0809(\$0) View Order Total Value: 221.00 Qty: 2

Only show instock items Export Excel Please Choose: Get Selected Customer Pricing

Material	Grid	Color	UPC	WHL \$	SKU	Stock	Order	SP
(INOVA-1004)SPINNER 55/20								
48249	1439	INDIGO BLUE	043202566998	\$110.50		288	2	Z
48249	1546	METALLIC SILVER	043202524516	\$110.50		47	0	Z
48249	2848	BRUSHED SILVER	043202524523	\$110.50		0	0	Z
48249	2849	BRUSHED ANTHRACITE	043202524530	\$110.50		0	0	Z
(INOVA-1004)SPINNER 75/28								
48251	1439	INDIGO BLUE	043202567018	\$124.80		267	0	6
48251	1546	METALLIC SILVER	043202524578	\$124.80		518	0	6
48251	2848	BRUSHED SILVER	043202524585	\$124.80		0	0	6
48251	2849	BRUSHED ANTHRACITE	043202524592	\$124.80		0	0	6
(INOVA-1004)SPINNER 81/30								
48252	1439	INDIGO BLUE	043202567032	\$139.20		874	0	6
48252	1546	METALLIC SILVER	043202524608	\$139.20		1286	0	6
48252	2848	BRUSHED SILVER	043202524615	\$139.20		0	0	6
48252	2849	BRUSHED ANTHRACITE	043202524622	\$139.20		0	0	6
48252	4045	BRUSHED BLUE	043202567049	\$139.20		0	0	6

*Please note - Prices shown are generic prices. Customer specific pricing / discounts as well as realtime item availability will be determined when verifying the order in the check out process. High Sierra and Samsonite product must orders

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Instead of Browsing product to add, you can go to [Finished Goods> Search Products](#) to add products. Make sure you have the desired unfinished order selected when adding the products.

To complete the order, when finishing adding products, click “View Order”.

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Finished Goods-09/23/2013:A WALKERS SHOE & LUGG REPA Total Value: 0.00 Qty: 0
 Only show instock items to exam in stock number, before
, make sure to have the term and condition checked. You can also delete this
 unfinished order, or .

After clicking Verify Order Information button, Order verified information will show in green or red. Green indicates no issues exist, pricing are updated when applicable. When there are issues with an order, the information is in Red. Please check the information to delete out of stock items to proceed.

Display Finished Goods Order

Sold To Information x

Sold To Account: 0001004571 [?]

Name: A WALKERS SHOE & LL

Address: 2697 MISSION VILLAGE

Address 2:

City / State / Zip: SAN DIEGO, CA 92123

Country: US

Telephone: (858)278-2420

Email:

Ship To Information x

Ship To Account: 0001004571 [?]

Drop Ship:

Name: A WALKERS SHOE & LL

Address: 2697 MISSION VILLAGE

Address 2:

City / State / Zip: SAN DIEGO, CA 92123

Country: US

Telephone: (858)278-2420

Email:

Order Information x

PO: po000009 [?] Shipping Condition: Ground [?] PO Type: Standard [?]

PO Date: 09/23/2013 [?] Carrier: Fedex [?]

Ship Date: 09/26/2013 [?] Billing Option: [?]

Cancel Date: 10/23/2013 [?] TRD Account #: [?]

I agree to the [terms and conditions](#) associate with placing and order via this site and have verified the accuracy of pricing.

Order verified - Not all quantity can be fulfilled - please check the confirmed qty below

Ordered Qty:		Confirmed:		Sub Total:	Discounts:	Dropship Fees:	Tax:	Total:
5	4	410.40	.00	.00	.00	328.32		
Order Contents								
Material	Grid	UPC	Description	Qty	Confirmed QTY	Price	Extended Price	Delete
48184	1541	43202509735	SPINNER 75/28 EXP-METALLIC BLUE	4	4	82.08	328.32	<input type="button" value="Delete"/>
48184	1776	43202509742	SPINNER 75/28 EXP-SILVER	1	0	82.08	82.08	<input type="button" value="Delete"/>

Note: Once an order is sent to SAP, contact Customer Service or Spare Parts for changes.

4.4. Create Order by Quick Entry

You can also use quick entry if you have the Material number of all products you are going to order. Go to Orders>Create Order> Quick Entry.

The screenshot shows the Samsonte web application interface. At the top, the 'Orders' menu is expanded, with 'Quick Entry' highlighted. Below the menu, the 'Sold To Information' and 'Ship To Information' forms are visible. The 'Order Information' section includes fields for PO Date, Shipping Condition, Carrier, Billing Option, and TRD Account #. The 'Order Contents' table is shown with columns for Material, Grid, UPC, SKU, Qty, Stock, and Has Error.

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Provide Sold to Account and Ship to Account, complete Order Information section. In the Order Contents section, for finished goods order, enter material number and grid; for spare parts order, enter SAP Spare Part Material number, grid, UPC or SKU is optional. When completed entering Order Contents, click Save to verify.

The screenshot shows the Samsonte web application interface with several red callouts providing instructions. The 'Order Information' section is highlighted with a red box. The 'Order Contents' table has 'Material' and 'Grid' columns highlighted in yellow. The callouts are:

- When air shipping condition is chosen, please choose billing option.
- When Third Party Account is chosen, please provide TRD Account #.
- Finished goods and spare parts order are mutually exclusive. Only enter finished goods material number when Finished goods is selected for order type.
- When completed entering order contents, click Save to verify.
- Grid is required for finished goods order.

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4.5. Order Detail Page

- View Order Status

Samsonite Finished Goods ▾ Spare Parts ▾ Orders ▾ Reporting ▾ Unfinished Orders ▾ Customer Relations ▾ Edit Profile Logout Detailed Home
Welcome Back Diane I

Overall Status

Credit Customer Service Traffic Warehouse Shipped Invoiced

PDF	SO	Order Type	Blocked	Customer	Value	Requested Qty	Confirmed Qty	Delivered Qty	PO Type	PO	Order Date	Cancel Date	Req. Del Date	Shipping Condition
	0007877254	TA		BEST BUY PURCHASING LLC	29,918.81	1250	1250	1250	EDI	LPJBBR	02/17/14	02/28/14	02/27/14	GR

All Line Items Partners Shipment Information Package Information Invoice Information Other Header Information UTILITIES

[Export Excel](#)



Line	Sch Line	PO Line	Material	Grid	Description	Collection	UPC	Customer SKU	Requested QTY	Confirmed QTY	Delivered QTY	Unit	Unit Price	Total Price	Exp Ship Date	Cancel Reason
✓	10	1	1	45728	1139	FLAPOVER CASE DBL GST-BROWN	5134-LEATHER BUS CASES	43202485244	67	67	67	EA	65.25	4,371.75	02/27/14	
✓	20	1	3	49210	1041	XENON 2 LPTP BKPK PPT-BLACK	1226-XENON 2	43202514227	201	201	201	EA	24.36	4,896.36	02/27/14	
✓	30	1	2	49765	1041	XENON 2 SLIM BRIEF 17.3-BLACK	1226-XENON 2	43202521690	564	564	564	EA	13.92	7,850.88	02/27/14	
✓	40	1	4	51531	1073	LAPTOP BACKPACK 17 PPT-BLACK/RED	5253-TECTONIC	43202542701	132	132	132	EA	37.58	4,960.56	02/27/14	
✓	50	1	5	56494	1041	LAPTOP SLIMBRIEF 15.6-BLACK	2040-BEST BUY BUSINESS CS	43202569999	286	286	286	EA	27.41	7,839.26	02/27/14	

✓ Line has been processed and will progress through subsequent processes.
 ⚠ Line item has not been processed in the system yet and is waiting to be delivered in order to be processed by the warehouse
 ⓧ Line item is blocked in the System and will not be processed.

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Credit (CR)

Indicates whether an order is on credit hold and must be released by A/

	Order is not on credit hold or was released
	Order is on Credit Hold and must be addressed by A/R before further processing can occur




Customer Service (CS)

Indicates whether an order is being processed in the customer service department in Jax. In customer service they release orders from blocks, etc. The system will create a delivery for the order moving it to traffic status.

	Order has been received. Order has not made it to Customer service - most likely it is on credit hold or waiting for stock
	Order has been processed through customer service and has been put on a delivery for traffic to put on a shipment
	Only part of the order has been processed through customer service - most likely cause is waiting for stock for some of order lines.
	Issues with order, most likely caused by a sales order block for pricing, incomplete, etc.




Warehouse (WH)

Indicates whether an order is in the warehouse. The warehouse is responsible for picking, packing, and shipping a product.

	Order has not made it to warehouse yet
	Complete qty picked and packed
	Partial qty picked and packed





Traffic (TRF)

Indicates whether an order is in the traffic department. The traffic departments (or sap) put deliveries on shipments telling the warehouse how to ship it. Once a shipment is created, and checked in, it is released to the warehouse for processing.

	Order has not made it to traffic yet
	All of order qty has been processed through traffic and passed on to warehouse
	Partial qty processed through traffic. waiting on transit, carrier assignment, or to be placed on shipment




Shipped (SHP)

Once the warehouse "PGI's" a delivery it is considered shipped.

	Has not reached stage to ship
	Complete order qty shipped
	Partial order qty shipped
	Picked and packed, but not shipped

Invoiced (INV)

Every evening a job runs to create the invoicing, billing the customer for the shipped product.

	Has not reached invoice stage yet
	Completed order qty has invoiced.
	Invoice not created for shipped qty

- View Order Confirmation

Click the PDF icon and Order Confirmation will open in a new tab.

The screenshot shows the Samsonte web application interface. At the top, there is a navigation bar with the Samsonte logo and a welcome message for 'Jeff'. Below this is a status bar with 'Overall Status' and several indicators: Credit, Customer Service, Traffic, Warehouse, Shipped, and Invoiced, each with a green flag icon.

The main content area features a table with columns: PDF, SO, Order Type, Blocked, Customer, Value, Requested Qty, Confirmed Qty, Delivered Qty, PO Type, PO, Order Date, Cancel Date, Req. Del Date, and Shipping Condition. A red arrow points to the PDF icon in the first row, which corresponds to order SO 0006686539.

Below the main table is a 'Line Items' section with a sub-table containing columns: Line, Sch Line, PO Line, Material, Grid, Description, Collection, UPC, Customer SKU, Requested QTY, Confirmed QTY, Delivered QTY, Unit, Unit Price, Total Price, Exp Ship Date, and Cancel Reason. Two line items are visible, both with green checkmarks.

At the bottom of the screenshot, there are three status messages:

- ✓ Line has been processed and will progress through subsequent processes.
- ⚠ Line item has not been processed in the system yet and is waiting to be delivered in order to be processed by the warehouse
- 🚫 Line item is blocked in the System and will not be processed

You can email or save order confirmation:

The screenshot shows a web browser window displaying a PDF document titled 'Order Confirmation' from Samsonte. The browser's address bar shows the URL: http://zamw1690/pimages/packinglists/0006738212.pdf?user=Welcome+Back+Jeff+%21. The browser's menu bar is open, showing options like File, Edit, Go to, Favorites, and Help. A 'Send' submenu is also open, showing options like 'Page by e-mail...', 'Link by e-mail...', and 'Shortcut to Desktop'. The PDF content is partially visible, showing order details and a table of line items.

The PDF content includes:

- Order Confirmation (Page -- 1 of 11, 08/22/2013)
- Information: Document Number 6738212, Document Date 08/15/2013, Customer No. 1112272, Customer VST No., Pur. ord. type IMG, Contact person Jamie Gibney
- Bold-To-Party: 1112272, 80 COMPTON ST - CAMBRIDGE, MA 02142, USA
- Shipped to: 1133593, 800 WEST 10TH AVENUE, DENVER, CO 80202, USA
- Net Weight: 530.216 LB, Gross Weight: 672.535 LB, Total order qty: 53 Pcs, Volume: 5.841 M3
- By Delivery Data: Currency, Purchase Order No.
- Table with columns: Material, Qty, Unit, Price, Amount

At the bottom of the browser window, a message reads: 'Sends this page in the body of an e-mail message.'

- View Customer information

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Overall Status

Credit	Customer Service	Traffic	Warehouse	Shipped	Invoiced

PDF	SO	Order Type	Blocked	Customer	Value	Requested Qty	Confirmed Qty	Delivered Qty	PO Type	PO	Order Date	Cancel Date	Req. Del Date	Shipping Condition
	0006686539	TA		AIRLINE INTERNATIONAL LUGG #1	91.52	2	2	2	FAX	AIRLINE080713	08/07/13	08/25/13	08/07/13	GR

Line Items Partners Shipment Information Package Information Invoice Information Other Header Information Utilities

Line	Sch Line	PO Line	Material	Grid	Description	Collection	UPC	Customer SKU	Requested QTY	Confirmed QTY	Delivered QTY	Unit	Unit Price	Total Price	Exp Ship Date	Cancel Reason
	10	1	45251	1041	SPINNER 29-BLACK	SAHORA BRIGHTS US	43202482366		1	1	1	EA	109.44	109.44	09/09/13	
	20	1	55844	1174	SPINNER 28-CHARCOAL	FERO	43202565496		1	1	1	EA	82.08	82.08	08/08/13	

Line has been processed and will progress through subsequent processes.
 Line item has not been processed in the system yet and is waiting to be delivered in order to be processed by the warehouse
 Line Item is blocked in the System and will not be processed.

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Customer Information

Customer Information	Partner Information	Credit Information	Customer Notes																								
<p>Address</p> <table border="1"> <tr><td>Customer</td><td>1004159</td></tr> <tr><td>Name</td><td>AIRLINE INTERNATIONAL LUGG #1</td></tr> <tr><td>Address1</td><td>8701 MONTANA AVE</td></tr> <tr><td>City, State Zip</td><td>EL PASO , TX 79925</td></tr> <tr><td>Telephone</td><td>(800)592-1234</td></tr> <tr><td>Email</td><td></td></tr> </table>		Customer	1004159	Name	AIRLINE INTERNATIONAL LUGG #1	Address1	8701 MONTANA AVE	City, State Zip	EL PASO , TX 79925	Telephone	(800)592-1234	Email		<p>Hierarchy</p> <table border="1"> <tr><td>Office</td><td>Field</td></tr> <tr><td>Group</td><td>In House</td></tr> <tr><td>Class</td><td>Traditional & Indep</td></tr> <tr><td>Sub Class</td><td></td></tr> <tr><td>Chain</td><td></td></tr> <tr><td>Sub Chain</td><td></td></tr> </table>		Office	Field	Group	In House	Class	Traditional & Indep	Sub Class		Chain		Sub Chain	
Customer	1004159																										
Name	AIRLINE INTERNATIONAL LUGG #1																										
Address1	8701 MONTANA AVE																										
City, State Zip	EL PASO , TX 79925																										
Telephone	(800)592-1234																										
Email																											
Office	Field																										
Group	In House																										
Class	Traditional & Indep																										
Sub Class																											
Chain																											
Sub Chain																											
MTD Sales	YTD Sales	Last Ordered	# Open Orders																								
0.0	1157.33	08/22/13	0																								

Sales Information

Sales Summary	Recent Orders	Recently Shipped	Recent Returns	Recently Ordered Materials	Top Ordered Products								
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2007	.00	195.30	52.19	63.84	-115.55	.00	.00	141.55	104.50	-104.50	.00	.00	337.33
2008	287.28	.00	.00	415.31	58.74	71.44	127.68	444.33	284.77	155.05	47.25	.00	1,891.85
2009	133.71	.00	109.73	142.59	325.46	151.89	9.97	.00	19.41	12.47	158.08	153.00	1,216.31
2010	.00	.00	.00	510.02	191.03	451.35	191.61	14.48	152.62	257.52	173.87	9.12	1,951.62
2011	.00	10.12	9.97	4.99	85.17	22.22	.00	174.58	48.15	173.01	.00	197.27	725.48
2012	21.78	278.23	78.40	398.66	118.33	89.72	189.53	100.41	476.19	223.06	542.84	.00	2,517.15
2013	98.00	224.76	.00	166.27	.00	.00	221.68	446.62	.00	.00	.00	.00	1,157.33

For more information, go to [Customer Relationship](#) section.

- View Line Items

Overall Status														
Credit	Customer Service				Traffic	Warehouse			Shipped	Invoiced				
PDF	SO	Order Type	Blocked	Customer	Value	Requested Qty	Confirmed Qty	Delivered Qty	PO Type	PO	Order Date	Cancel Date	Req. Del Date	Shipping Condition
	0006738212	TA		HD COMPUTERS & CAMERAS	6,559.33	58	53	51	EML	81513JKGROUP	08/15/13	10/15/13	08/15/13	GR

Line Items	Partners	Shipment Information		Package Information	Invoice Information			Other Header Information			Utilities		
	150 1	46326 1776	SPINNER HS 79/29-SILVER	CRUISAIR BOLD	43202489631	1	1	1	EA	133.00	133.00	08/16/13	
	160 1	48182 1776	SPINNER 35/20-SILVER	WINFIELD 2	43202509582	1	1	1	EA	57.46	57.46	08/16/13	
	160 2	48182 1041	SPINNER 35/20-BLACK	WINFIELD 2	43202509537	1	1	1	EA	57.46	57.46	08/16/13	
	170 1	48183 1776	SPINNER 65/24 EXP-SILVER	WINFIELD 2	43202509667	1	1	1	EA	77.52	77.52	08/16/13	
	170 2	48183 1041	SPINNER 65/24 EXP-BLACK	WINFIELD 2	43202509612	1	0	0	EA	.00	.00	08/15/13	Cancelled for non-availability
	180 1	48184 1776	SPINNER 75/28 EXP-SILVER	WINFIELD 2	43202509742	1	1	1	EA	86.64	86.64	08/16/13	
	180 2	48184 1041	SPINNER 75/28 EXP-BLACK	WINFIELD 2	43202509698	1	0	0	EA	.00	.00	08/15/13	Cancelled for non-availability
	190 1	42354 2601	SPINNER 35/20-CHECK BLACK/SILVER	WINFIELD FASHION	43202452871	1	1	1	EA	63.89	63.89	08/19/13	
	200 1	48191 1726	SPINNER 21-RED	DKX 2.0	43202510120	1	1	1	EA	77.52	77.52	08/16/13	
	200 2	48191 1041	SPINNER 21-BLACK	DKX 2.0	43202510083	1	1	1	EA	77.52	77.52	08/16/13	
	210 1	48192 1726	SPINNER 25-RED	DKX 2.0	43202510175	1	1	1	EA	91.20	91.20	08/16/13	
	210 2	48192 1041	SPINNER 25-BLACK	DKX 2.0	43202510137	1	1	1	EA	91.20	91.20	08/16/13	

Line has been processed and will progress through subsequent processes.

Line item has not been processed in the system yet and is waiting to be delivered in order to be processed by the warehouse

Line Item is blocked in the System and will not be processed.

- Partners

Display Sold to and Ship to information.

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Overall Status

Credit	Customer Service	Traffic	Warehouse	Shipped	Invoiced

PDF	SO	Order Type	Blocked	Customer	Value	Requested Qty	Confirmed Qty	Delivered Qty	PO Type	PO	Order Date	Cancel Date	Req. Del Date	Shipping Condition
	0006738212	TA		HD COMPUTERS & CAMERAS	6,559.33	58	53	51	EML	81513JKGROUP	08/15/13	10/15/13	08/15/13	GR

Line Items Partners Shipment Information Package Information Invoice Information Other Header Information Utilities

Sold To

Customer	Name 1	Name 2	Address	City	State	Zip	Country	Telephone	Ref
000112272	HD COMPUTERS & CAMERAS		830 7TH AVENUE	NEW YORK	NY	10019	US	212-582-3936	

Ship To

Customer	Name 1	Name 2	Address	City	State	Zip	Country	Telephone	Ref
0001133593	ART ANTIQUES GALLERY & JK GRP		535 5TH AVENUE	NEW YORK	NY	10017	US	212-221-5363	

Mark For

Customer	Name 1	Name 2	Address	City	State	Zip	Country	Telephone	Ref

✓ Line has been processed and will progress through subsequent processes.

⚠ Line item has not been processed in the system yet and is waiting to be delivered in order to be processed by the warehouse

🚫 Line Item is blocked in the System and will not be processed.

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- Shipment Information

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Overall Status

Credit	Customer Service	Traffic	Warehouse	Shipped	Invoiced

PDF	SO	Order Type	Blocked	Customer	Value	Requested Qty	Confirmed Qty	Delivered Qty	PO Type	PO	Order Date	Cancel Date	Req. Del Date	Shipping Condition
	0006738212	TA		HD COMPUTERS & CAMERAS	6,559.33	58	53	49	EML	81513JKGROUP	08/15/13	10/15/13	08/15/13	GR

Line Items Partners Shipment Information Package Information Invoice Information Other Header Information Utilities

Delivery	Blocked	Service Level	Net Weight	Volume	# Packages	PRO	Carrier	Expected Ship Date	Ship Date	Shipment	Value	Freight
0047643606		GR	627.513 LB	189.852 FT3	47	9910451705	OLD DOMINION FREIGHT LINES	08/16/13	08/21/13	0000469027	5,975.76	331.98
0047650708		GR	8.884 LB	3.960 FT3	2		FEDERAL EXPRESS CORPORATION	08/20/13	08/22/13	0000469331	418.80	12.44

Open Packing List in PDF

Tracking Information

Shipment Information

Packages

Delivery	UCC128	Gross Weight	Gross Vol	LxWxH	Tracking #	Contents

Delivery Lines

Line	Line Type	Material Grid	Cust SKU	EAN	Descr	Qty	Net Weight

• Package Information

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Overall Status													
Credit	Customer Service	Traffic	Warehouse	Shipped	Invoiced								

PDF	SO	Order Type	Blocked	Customer	Value	Requested Qty	Confirmed Qty	Delivered Qty	PO Type	PO	Order Date	Cancel Date	Req. Del Date	Shipping Condition
	0006738212	TA		HD COMPUTERS & CAMERAS	6,559.33	58	53	51	EML	81513JKGROUP	08/15/13	10/15/13	08/15/13	GR

Line Items Partners Shipment Information **Package Information** Invoice Information Other Header Information Utilities

Delivery	UCC128	Gross Weight	Gross Vol	LxWxD	Tracking #	Contents
0047643606	000432020607910170	12.236 LB	3.756 FT3	28.740 x 18.504 x 12.205 IN	N/A	• 51189-1349 (1) -SPINNER HS 26 FULL BLACK
0047643606	000432020607910187	14.550 LB	4.908 FT3	31.890 x 20.472 x 12.992 IN	N/A	• 51190-1349 (1) -SPINNER HS 30 FULL BLACK
0047643606	000432020607910194	12.236 LB	3.756 FT3	28.740 x 18.504 x 12.205 IN	N/A	• 51189-1439 (1) -SPINNER HS 26 INDIGO BLUE
0047643606	000432020607910200	14.550 LB	4.908 FT3	31.890 x 20.472 x 12.992 IN	N/A	• 51190-1439 (1) -SPINNER HS 30 INDIGO BLUE
0047643606	000432020607910217	12.670 LB	3.767 FT3	29.130 x 19.480 x 11.470 IN	N/A	• 36978-1019 (1) -SPINNER ZIP 81/30 ANTHRACITE
0047643606	000432020607910224	12.670 LB	3.767 FT3	29.130 x 19.480 x 11.470 IN	N/A	• 36978-1009 (1) -SPINNER ZIP 72/26 ANTHRACITE

• Invoice Information

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Overall Status													
Credit	Customer Service	Traffic	Warehouse	Shipped	Invoiced								

PDF	SO	Order Type	Blocked	Customer	Value	Requested Qty	Confirmed Qty	Delivered Qty	PO Type	PO	Order Date	Cancel Date	Req. Del Date	Shipping Condition
	0006767934	TA		CITIES LEATHER COMPANY	110.70	1	1	1	EML	PITB600313089	08/20/13	10/20/13	08/20/13	GR

Line Items Partners Shipment Information **Package Information** Invoice Information Other Header Information Utilities

PDF	Invoice	Date	Type	Amount
	8502071928	08/22/13	F2	110.7000

Open invoice in PDF

Line	Material	Grid	Descr	Qty	Net Price
000011	43863	1717	SPINNER 29	1	110.700

- ✔ Line has been processed and will progress through the system.
- ⚠ Line item has not been processed in the system yet and is waiting to be delivered in order to be processed by the warehouse.
- 🚫 Line item is blocked in the System and will not be processed.

- Other Header Information

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Overall Status													
Credit	Customer Service	Traffic	Warehouse	Shipped	Invoiced								

PDF	SO	Order Type	Blocked	Customer	Value	Requested Qty	Confirmed Qty	Delivered Qty	PO Type	PO	Order Date	Cancel Date	Req. Del Date	Shipping Condition
	0006738212	TA		HD COMPUTERS & CAMERAS	6,559.33	58	53	51	EML	81513JKGROUP	08/15/13	10/15/13	08/15/13	GR

Line Items Partners Shipment Information Package Information Invoice Information **Other Header Information** Utilities

Po:	81513JKGROUP
Po Date:	08/15/13
Your Reference:	
Ship-to Party's Purchase Order Number:	
Customer PO number:	81513JKGROUP
Total Discounts:	
Drop Ship Fees:	
Tax:	

✔ Line has been processed and will progress through subsequent processes.

⚠ Line item has not been processed in the system yet and is waiting to be delivered in order to be processed by the warehouse

⊘ Line Item is blocked in the System and will not be processed.

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- Utilities

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Overall Status													
Credit	Customer Service	Traffic	Warehouse	Shipped	Invoiced								

PDF	SO	Order Type	Blocked	Customer	Value	Requested Qty	Confirmed Qty	Delivered Qty	PO Type	PO	Order Date	Cancel Date	Req. Del Date	Shipping Condition
	0006738212	TA		HD COMPUTERS & CAMERAS	6,559.33	58	53	51	EML	81513JKGROUP	08/15/13	10/15/13	08/15/13	GR

Line Items Partners Shipment Information Package Information Invoice Information Other Header Information **Utilities**

Copy Order
Create Return Order
Refresh Data From SAP

Click "Copy Order" to create an unfinished order with the same Sold to, Ship to information and items. You can add more items and complete the order. Until the order is sent to SAP, it will be saved as an unfinished order.

Click "Create Return Order" to start a return authorization.

Create Returns Order

<p>Sold To Information [X]</p> <p>Sold To Account: 0001003179 [Select] [?]</p> <p>Name: BEST BUY PURCHASING LLC</p> <p>Address: ATTN ACCTS PAY</p> <p>Address 2:</p> <p>City / State / Zip: MINNEAPOLIS Minnesota 55440-933</p> <p>Country: US</p> <p>Telephone:</p> <p>Email:</p>	<p>Ship To Information [X]</p> <p>Ship To Account: 0001008318 [Select] [?]</p> <p>Drop Ship: <input checked="" type="checkbox"/> [?]</p> <p>Name: BEST BUY PURCHASING LLC DC #1725</p> <p>Address: 777 MONTE VISTA DR [✓]</p> <p>Address 2:</p> <p>City / State / Zip: DINUBA California 93816</p> <p>Country: US</p> <p>Telephone: (659)596-2500</p> <p>Email:</p>
---	--

Order Information [X]

PO: LPJBBR_2 [?] Shipping Condition: Ground [?] PO Type: Standard [?]
 PO Date: 02/25/2014 [?] Carrier: FedEx [?] Returns Reason Code:
 Ship Date: 02/25/2014 [?] Billing Option: Standard [?]
 Cancel Date: 04/30/2014 [?] TRD Account #: [?]
 TRD Billing Zip#: [?]

I agree to the [terms and conditions](#) associate with placing and order via this site and have verified the accuracy of pricing.

Quick Add Material to Order: Material: [] Grid: [] Qty: 0

Ordered Qty:	1250	Confirmed:	0	Sub Total:	29,918.81	Discounts:	.00	Dropship Fees:	.00	Tax:	.00	Total:	.00
Order Contents													
Material	Grid	UPC	Description	Qty	Confirmed QTY	Price	Extended Price	Delete					
45788	1139	43202485244	FLAPOVER CASE DBL GST-BROWN	67	0	4,371.75	4,371.75	[]					
49210	1041	43202514227	XENON 2 LPTP BKPK PFT-BLACK	201	0	4,896.36	4,896.36	[]					
49765	1041	43202521690	XENON 2 SLIM BRIEF 17.3-BLACK	564	0	7,850.88	7,850.88	[]					
51531	1073	43202542701	LAPTOP BACKPACK 17 PFT-BLACK/RED	132	0	4,960.56	4,960.56	[]					
56494	1041	43202569999	LAPTOP SLIMBRIEF 15.6-BLACK	286	0	7,839.26	7,839.26	[]					

5. Reporting

5.1. Sales Details

The screenshot shows the Samsonite Reporting interface. The 'Reporting' menu is open, highlighting 'Sales Details' and 'By Material'. Other options include 'Sales Summary', 'By Customer', 'Material Sales (Summary)', 'Material Returns (Summary)', 'Material Sales(By Region)', and 'Material Sales(By Category)'. The background shows a 'Welcome Back Diane!' message and various navigation tabs like 'Welcome', 'Sales Summary', and 'Sales Tracker'.

Material Sales – Summary

The screenshot shows the header of the 'Material Sales Summary' page. It includes the Samsonite logo and navigation menus for 'Finished Goods', 'Spare Parts', 'Orders', 'Reporting', 'Unfinished Orders', 'Customer Relations', 'Edit Profile', and 'Logout'.

Material Sales - By Division

Year: 2013 Query ← Use the drop down to select another year and click Query

By Amount	By Quantity	Customer Breakdown											
Division	Jan \$	Feb \$	March \$	April \$	May \$	June \$	July \$	August \$	Sept \$	Oct \$	Nov \$	Dec \$	Total \$
American touristec	14,431.76	11,064.87	16,371.45	17,499.32	12,017.90	15,447.70	11,615.00	14,815.76	3,616.40	4,231.72	.00	.00	110,617.83
BOYT	2,403.00	1,324.75	19,777.00	2,871.75	12,093.00	.00	425.00	2,975.00	2,895.00	411.00	.00	.00	42,476.80
Black Label	513.00	.00	6,734.31	3,904.50	532.00	16,147.20	895.00	1,008.00	41,717.80	275.00	.00	.00	101,834.62
Hartmann	16,501.76	29,113.14	13,401.00	10,185.32	49,329.00	17,794.11	13,242.31	11,113.00	24,799.05	13,495.32	.00	.00	275,683.95
Reebok	.00	.00	.00	4,024.87	.00	.00	270.00	.00	.00	.00	.00	.00	4,294.87
Samsonite	146,408.64	118,909.91	192,909.32	192,426.90	293,742.44	142,342.36	296,238.29	146,408.12	292,874.44	41,249.72	.00	.00	2,121,061.24

← Click the Division to browse by Material Group and by Material

Material Sales – By Customer

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 Finished Goods ▾
Spare Parts ▾
Orders ▾
Reporting ▾
Unfinished Orders ▾
Customer Relations ▾
Edit Profile
Logout

Material Sales - By Division

Year: 2013 ▾ Please Choose: Query Choose a customer from the select list and click Query

By Amount

A M CAPEN'S

A WALKERS SHOE & LUGG R

A-1 LUGGAGE REPAIR

A-1 SHOE & LUGGAGE REPA

A-1 SHOE REPAIR

ABA SEMAR

ABC LUGGAGE

ADVENTURES OF KANSAS

Division	\$	April \$	May \$	June \$	July \$	August \$	Sept \$	Oct \$	Nov \$	Dec \$	Total \$
Breakdown											

*If the customer does not have sales record, the page will be blank.

Material Returns – Summary and Material Returns – By Customer

Similar to Material Sales, choose year to run query and click division to view by material group and material.

Welcome Back Jeff !
 Finished Goods ▾
Spare Parts ▾
Orders ▾
Reporting ▾
Unfinished Orders ▾
Customer Relations ▾
Edit Profile
Logout

Sales Details ▾

Sales Summary ▾

Material Sales - Summary

Material Sales - By Customer

Material Returns - Summary

Material Returns - By Customer

Year: 2013 ▾ Query Use the drop down to select another year and click Query

By Amount

By Quantity

Customer Breakdown

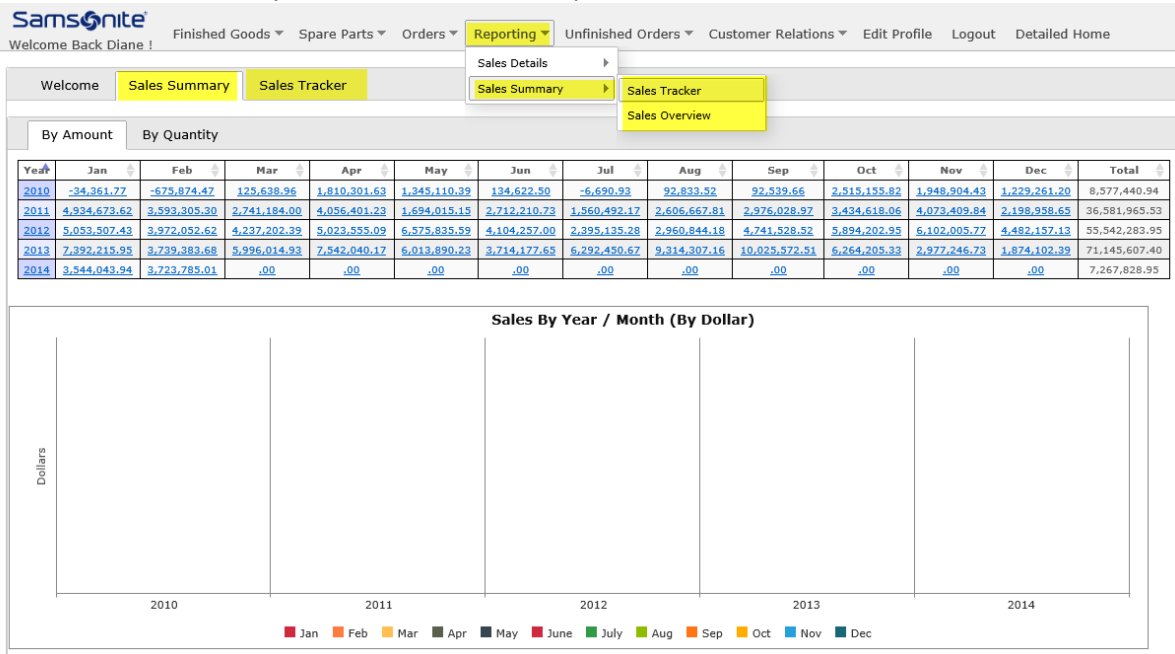
Click the tab to browse

Division	Jan \$	Feb \$	March \$	April \$	May \$	June \$	July \$	August \$	Sept \$	Oct \$	Nov \$	Dec \$	Total \$
American Tourister	315.00	176.87	385.25	277.72	351.00	1,246.00	545.00	67.00	216.00	.00	.00	.00	3,333.84
BOYT	155.00	.00	.00	.00	100.00	.00	.00	.00	146.00	145.00	.00	.00	447.00
Black Label	.00	.00	.00	.00	.00	.00	497.00	.00	.00	.00	.00	.00	497.00
Hartmann	353.70	216.00	976.91	732.20	909.00	284.30	252.72	144.00	1,833.00	1,328.20	.00	.00	10,713.28
Samsonte	2,434.00	1,493.89	1,868.74	2,015.40	1,704.30	1,246.30	2,241.70	1,734.00	1,015.40	427.00	.00	.00	16,482.30

Click the Division to browse by Material Group and by Material

5.2. Sales Summary

To access Sales Summary, go to Reporting → Sales Summary → Sales Tracker or Sales Overview. Or use the tabs “Sales Summary” or “Sales Tracker” for quick access.



5.2.1. Sales Tracker

Sales Tracker show month to date Invoiced total, open standard order total, and open POE total.

The screenshot shows the Samsonite Reporting interface with the 'Sales Tracker' tab selected. The date range is set to 'Date: 02/01/2014 TO 02/28/2014'. The table below displays sales data categorized by 'Invoiced', 'Open Standard Order', and 'POE'.

Invoiced						Open Standard Order					POE	
Office	Group	WH Invoiced	POE Invoiced	Account Adjustments	Net Sales	Customer Service	Traffic	Warehouse	Shipped / Not Invoiced	Open Std Total	Open POE	Grand Total
National (TQ)	Kaugh Office	1,533,395.26	.00	62,872.78	1,533,395.26	.00	.00	.00	.00	.00	.00	1,533,395.26
National (TQ)	Quarte Office	20,871.60	3,031,317.46	18,865.55	3,049,044.56	.00	.00	.00	.00	.00	.00	3,049,044.56
Total		1,554,266.86	3,031,317.46	19,488.33	4,592,728.65	.00	.00	.00	.00	.00	.00	4,592,728.65

5.2.2. Sales Overview



Welcome Back [Home](#) !

[Finished Goods](#) ▾
 [Spare Parts](#) ▾
 [Orders](#) ▾
 [Reporting](#) ▾
 [Unfinished Orders](#) ▾
 [Customer Relations](#) ▾
 [Edit Profile](#)
[Logout](#)
[Detailed Home](#)

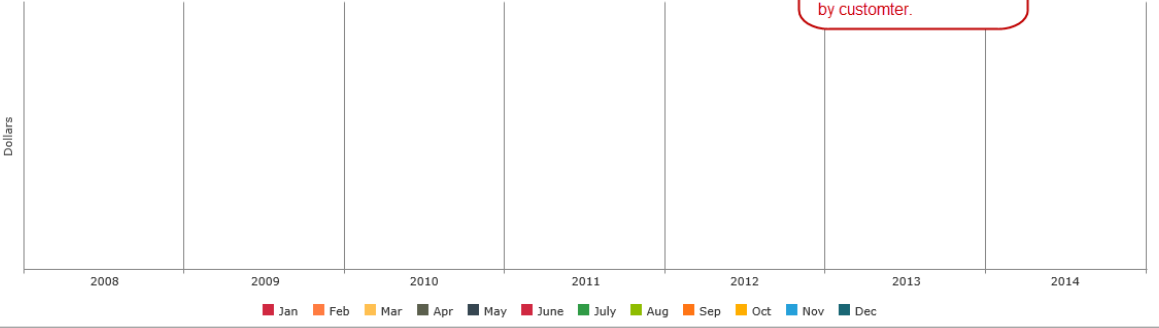
Click to view sales by quantity.

By Amount

By Quantity

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2008	.00	75.00	.00	.00	2,324,023.32	223,329.00	139,926.82	260,432.29	1,762,489.72	2,466,208.02	1,399,022.92	247,084.29	7,488,082.40
2009	71,496.92	136,784.72	229,492.82	45,994.20	120,879.72	279,827.22	28,944.82	22,220.42	89,274.22	2,717,277.22	1,285,296.92	29,892.82	5,282,676.52
2010	34,263.72	673,674.42	123,428.92	1,822,212.42	1,245,222.29	124,422.20	6,499.92	92,422.22	92,422.22	2,213,222.42	1,349,224.42	1,229,222.20	8,277,442.94
2011	4,324,472.42	2,222,222.20	2,742,224.20	4,026,422.22	1,424,222.22	2,712,222.72	1,266,422.22	2,026,422.22	2,876,222.22	2,424,222.20	4,072,222.22	2,226,222.22	26,222,222.22
2012	4,022,222.22	3,272,222.22	4,222,222.22	3,022,222.22	4,572,222.22	4,224,222.22	2,222,222.22	3,222,222.22	4,742,222.22	3,222,222.22	4,022,222.22	4,422,222.22	35,222,222.22
2013	1,222,222.22	2,222,222.22	3,222,222.22	2,222,222.22	4,022,222.22	3,224,222.22	4,222,222.22	4,224,222.22	2,222,222.22	2,222,222.22	2,222,222.22	1,222,222.22	25,222,222.22
2014	2,222,222.22	2,222,222.22	.00	.00	.00	.00	.00	.00	.00	.00	.00	.00	7,222,222.22

Sales By Year / Month (By Dollar)



Click the number to see monthly sales break down by customer.

6. Unfinished Orders

Go to Unfinished Orders to edit and complete an order.

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Finished Goods ▾ Spare Parts ▾ Orders ▾ Reporting ▾ **Unfinished Orders ▾** Customer Relations ▾ Edit Profile Logout

Order Alerts ×

SpareParts-09/23/2013:A-1 SHOE & LUGGAGE REPAIR PO:ponu830482(\$20,000.00)
Finished Goods-09/23/2013:A WALKERS SHOE & LUGG REPAIR PO:po000000(\$410.4)

Credit Hold Approaching Cancelled Orders in the Error Handler Canceled

Order Date	Req Del Date	Cancel Date	Customer	PO	Units	Value
06/11/13	06/11/13	12/08/13	MARKS LUGGAGE SVC (ELISA L.L.C	32946	0	.00
05/30/13	05/30/13	11/26/13	MARKS LUGGAGE SVC (ELISA L.L.C	32725	0	.00
02/11/13	02/11/13	08/10/13	ATLANTA LUGGAGE REP	21113	0	.00
08/26/11	08/26/11	10/26/11	ABC LUGGAGE	826-ABC LUGGAGE	12	1,173.06
08/25/10	08/25/10	10/25/10	WESTRIDGE MARKETING - EDI ONLY	LP141387	0	374.30
01/06/09	01/06/09	04/06/09	WESTRIDGE MARKETING - EDI ONLY	LP76752	0	.00
01/05/09	01/05/09	04/05/09	WESTRIDGE MARKETING - EDI ONLY	LP76464	0	.00

Order Information ×

Today's Shipped Summary Recently Shipped Orders Orders in Customer Service C 4 ▾

Customer	#Units	Value
ANDYS LUGGAGE #1	1	15.00

New and Noteworthy Products ×

For more information about creating order, please go to [4.3. Create Order by Order Type](#).

7. Customer Relations (For internal sales only)

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Finished Goods ▾ Spare Parts ▾ Orders ▾ Reporting ▾ Unfinished Orders ▾ Customer Relations ▾ Edit Profile Logout

Order Alerts ×

Credit Hold Approaching Cancelled Orders in the Error Handler Cancelled Orders ◀ ▶

Order Date	Req Del Date	Cancel Date	Customer	PO	Units	Value
06/11/13	06/11/13	12/08/13	MARKS LUGGAGE SVC (ELISA L.L.C	32946	0	.00
05/30/13	05/30/13	11/26/13	MARKS LUGGAGE SVC (ELISA L.L.C	32725	0	.00
02/11/13	02/11/13	08/10/13	ATLANTA LUGGAGE REP	21113	0	.00
08/26/11	08/26/11	10/26/11	ABC LUGGAGE	826-ABC LUGGAGE	12	1,173.06
08/25/10	08/25/10	10/25/10	WESTRIDGE MARKETING - EDI ONLY	LP141387	0	374.30
01/06/09	01/06/09	04/06/09	WESTRIDGE MARKETING - EDI ONLY	LP76752	0	.00
01/05/09	01/05/09	04/05/09	WESTRIDGE MARKETING - EDI ONLY	LP76464	0	.00

Order Information ×

Today's Shipped Summary Recently Shipped Orders Orders in Customer Service C ▶

Customer	#Units	Value
ANDYS LUGGAGE #1	1	15.00
MOSES SHOE & LUGGAGE REPAIR	8	80.00
WESTRIDGE MARKETING - EDI ONLY	30	195.30

New and Noteworthy Products ×

You can group the customers by one or more columns. Drag the column name and drop it in the designated area shown below.

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Finished Goods ▾ Spare Parts ▾ Orders ▾ Reporting ▾ Unfinished Orders ▾ Customer Relations ▾ Edit Profile Logout Detailed Home

Total MTD: 748,340.14 Total YTD: 1,000,470.42 Total Open Orders: 487 Total Customers Listed: 31

Drag a column and drop it here to group by that column

Customer	Name	Office	Group	Class	Chain	City	State	Telephone	MTD	YTD	Last Order	Open
1003179	BEST BUY PURCHASING...	National(TQ)	Keogh Office	Electronic St...		MINNEAP...	MN		26199...	44350...	02/19/14	19
1003178	...	National(TQ)	Keogh Office	Electronic St...		MINNEAP...	MN	
1003177	...	National(TQ)	Keogh Office	Electronic St...		MINNEAP...	MN	
1003176	...	National(TQ)	Keogh Office	Electronic St...		MINNEAP...	MN	
1003175	...	National(TQ)	Keogh Office	Electronic St...		MINNEAP...	MN	
1003174	...	National(TQ)	Keogh Office	Electronic St...		MINNEAP...	MN	
1003173	...	National(TQ)	Keogh Office	Electronic St...		MINNEAP...	MN	
1003172	...	National(TQ)	Keogh Office	Electronic St...		MINNEAP...	MN	
1003171	...	National(TQ)	Keogh Office	Electronic St...		MINNEAP...	MN	

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8. Edit Profile (Change Password)

You can change password and update your profile.

Note:

If you username is an email address, change the "Email Address" will NOT change your username.

Profile Change

Email Address:

First Name:

Last Name:

Company:

Country:

Phone:

Title:

(Optional - only fill in if you want a new password):

Password:

Password (Confirm):